

Privacy Statement

For purposes of this Privacy Policy, the terms "we," "us," and "our" refer to Managed Forex Hub and/or all parent companies and affiliates of Managed Forex Hub (hereinafter "MFH"). "You" and "your" refers to you, as a user of the www.managedforexhub.com site. The Privacy Policy below governs the information you provide on this site. Your account, where applicable, will be governed by this Privacy Policy.

Your privacy is respected and protected by MFH. We do not compromise on privacy; in fact, we promote it as a core value. Safeguarding personal and financial information of all clients, prospects, and visitors to our website is among our highest priorities. The following Privacy Statement explains how we collect, handle, and protect your information. By accessing our website or using any of our services, you consent to the practices described in this Privacy Statement.

Please note: MFH is not currently a licensed financial services provider. This statement reflects best-practice privacy handling and may be updated in line with future regulatory registration.

Collection of Personal Information

We collect information required to operate our services responsibly, to assess your suitability for participation, and to protect your account and privacy.

The information we collect directly from you includes data necessary to communicate with you, such as your name, mailing address, phone number, email address, and documentation for identity verification. We may also collect demographic details including date of birth, nationality, occupation, education, and other relevant information. In certain cases, we may ask about your financial background, trading experience, and general risk profile to better understand your suitability.

Usage of Personal Information

We use personal information exclusively to provide high-quality service and ensure account security. For instance, we may use the information you provide to verify your identity, open and manage your account, issue login credentials, and contact you about your account activity.

Your data also helps us improve our services, personalize your experience, and, where relevant, inform you about products or updates that may be of interest to you. However, your personal information is never sold or shared for unsolicited advertising.

Protecting the Confidentiality of Your Personal Information

All employees of MFH are required to follow strict confidentiality standards in line with our internal policies. Failure to comply results in disciplinary action. Any third-party service providers or contractors who require access to client data must sign confidentiality agreements that restrict use of data solely for the agreed-upon purpose.

We use a combination of physical, technical, and procedural safeguards to protect non-public personal information, and we continuously review our security practices to ensure compliance with relevant standards.

Our Affiliates and Partners

We may share client information with affiliates only when required to fulfill services or provide opportunities aligned with the products and services you've engaged with. Occasionally, we may form joint ventures or partnerships with trusted service providers. Information shared in these instances is limited to what is necessary and used strictly under our privacy principles.

Non-affiliated Third Parties

We do not sell, lease, or otherwise distribute your personal information to unrelated third parties except as required or permitted by law. This may include legal or regulatory disclosures to law enforcement, tax agencies, or credit and collection entities.

We may also engage independent service providers to perform internal support services (e.g., data analytics, account processing, customer service). These providers are contractually bound to use any shared data strictly for assigned tasks and to maintain full confidentiality.

Restriction of Responsibility

If you choose to engage with a product or service offered by a third party via a link or co-branded site on our platform, any information you provide to that third party will no longer be subject to our Privacy Statement. MFH is not responsible for the privacy policies or content of linked websites, nor do we control their practices. Users are advised to review third-party privacy policies before submitting any personal data.

Opting Out of Disclosures of Non-public Personal Information

You may direct us not to share your non-public personal information with non-affiliated third parties. To request this, please contact our Client Services team. If you hold a joint account, an opt-out by one party will apply to all account holders. Opt-out requests must be submitted for each individual account.

Sensitive Information

Sensitive information includes data regarding an individual's racial or ethnic origin, political opinions, religious beliefs, union membership, health status, or criminal background. MFH does not request this type of information. If such data is provided voluntarily, it will be handled in accordance with appropriate legal standards.

Security and Retention Policies

MFH takes reasonable precautions to secure your personal data both physically and electronically. While we implement best practices for data protection, please be aware of inherent risks in transmitting personal information via the internet, which is not within our full control.

Data that is no longer required may be securely destroyed, except where records are required to be retained by applicable laws or regulations.

Use of Cookies

Although not currently active, MFH may use cookies in the future to enhance site functionality and security. These cookies, if implemented, will not be used to track your browsing behavior or collect personal data without your consent. They will serve technical purposes only, such as helping the website remember logged-in sessions.

If third-party analytics tools are introduced, those vendors will be required to meet the same privacy and data protection standards we follow.

Communications

Unless otherwise specified for a particular service, any communications you transmit via the website (including suggestions, questions, or feedback) will be treated as non-confidential and non-proprietary. MFH may use such communications for the improvement of our services without any obligation or compensation to you.

We may, though are not obligated to, monitor communications to ensure quality, compliance with policy, and system security. You acknowledge and consent that such monitoring is lawful and that MFH is not liable for any consequences related to it.

Failure to Provide Personal Information

You may choose not to provide personal information; however, doing so may prevent us from opening or maintaining your account and/or providing our services.

Changes to This Privacy Policy

This Privacy Statement may be updated from time to time. Any revised versions will be posted on our website. We encourage you to check this page periodically to remain informed of how we are protecting your information. Should you have any questions or concerns, please contact us to discuss how we can support your privacy needs.